



2025 Community Satisfaction Survey  
George Town Council



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## Our Survey Approach

Our community satisfaction survey gathered feedback from the community on how we have performed over the past 12 months.

The survey opened in March 2025 and remained open until the end of May 2025

Promoted online, radio, email, newsletter, e-news, poster, flyers, letterbox drop, roadshows, and encouraged by different community groups and businesses.

### Satisfaction Categories

- **Excellent** - scores of 7.75 and above are categorised as excellent.
- **Very good** - scores of 7.25 to less than 7.75 are categorised as very good.
- **Good** - scores of 6.5 to less than 7.25 are categorised as good.
- **Solid** - scores of 6 to less than 6.5 are categorised as solid.
- **Poor** - scores of 5.5 to less than 6 are categorised as poor.
- **Very Poor** - scores of 5 to less than 5.5 are categorised as very poor.
- **Extremely Poor** – scores of less than 5 are categorised as extremely poor.

## Executive Summary

This survey serves as a tool to evaluate the George Town municipality's community satisfaction with the services and facilities provided to our residents, along with gathering feedback about governance, customer service, and overall performance. By capturing community feedback, the survey helps to assess current performance levels, identify strengths, and uncover opportunities for improvement.

Beyond measuring satisfaction, the survey also acts as a platform to explore a wide range of broader issues. These insights are invaluable for informing policy development, enhancing service delivery, guiding strategic planning, and strengthening advocacy efforts.

Our commitment is to conduct this survey every four years, enabling us to track satisfaction levels over time and identify emerging trends. By regularly analysing these results, we can respond proactively to evolving community expectations and ensure continuous improvement in the services and governance provided. This ongoing engagement highlights our dedication to fostering a vibrant, inclusive, and well-served community.

Given that this is the first community satisfaction survey, we do not have any results to refer back to or identify any trends.

Not all questions were mandatory.

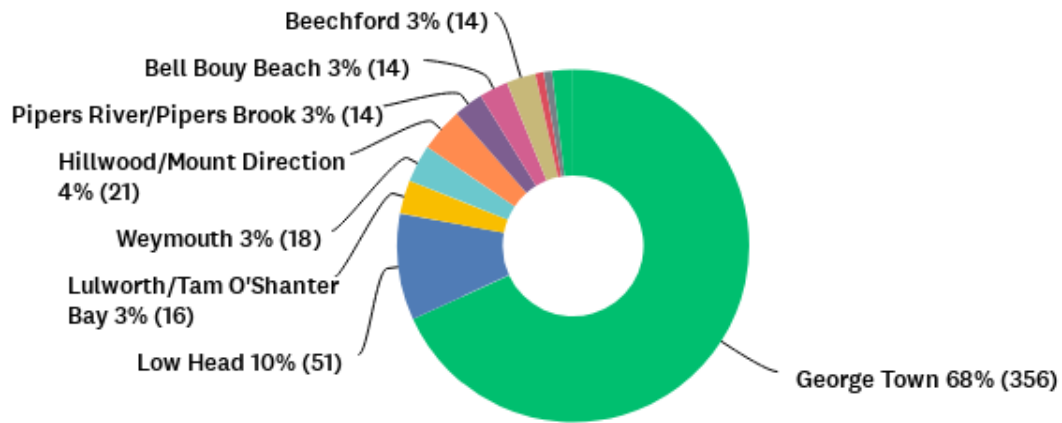
***\*Please note that this survey was conducted during the height of the Aquatic Centre development, which is evident in the survey results and may have impacted them.***

522 out of 5,892 eligible respondents = 8.8% response rate.

483 completed online and 39 paper-based.

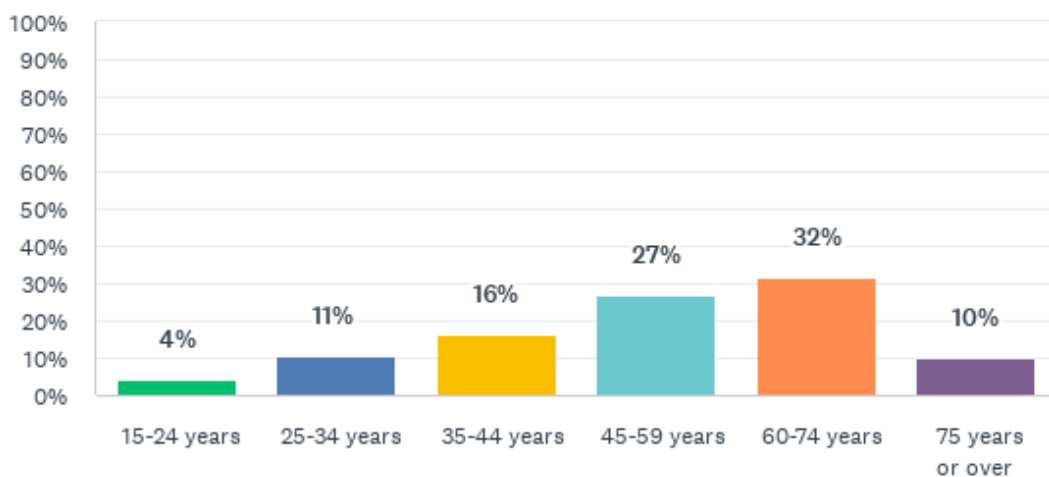
## Section 1: Personal Details

Q1: Which location do you reside in?



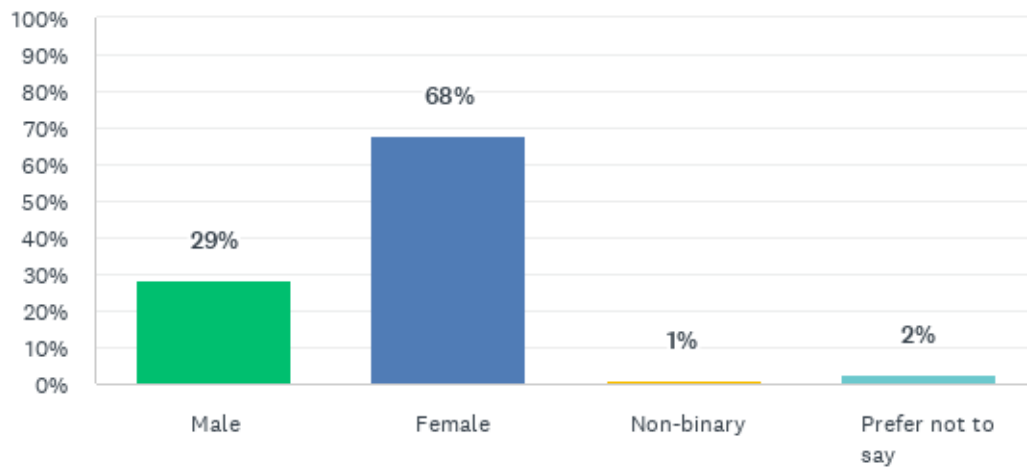
**Answered: 522 Skipped: 0**

Q2: Please indicate which of the following best describes you



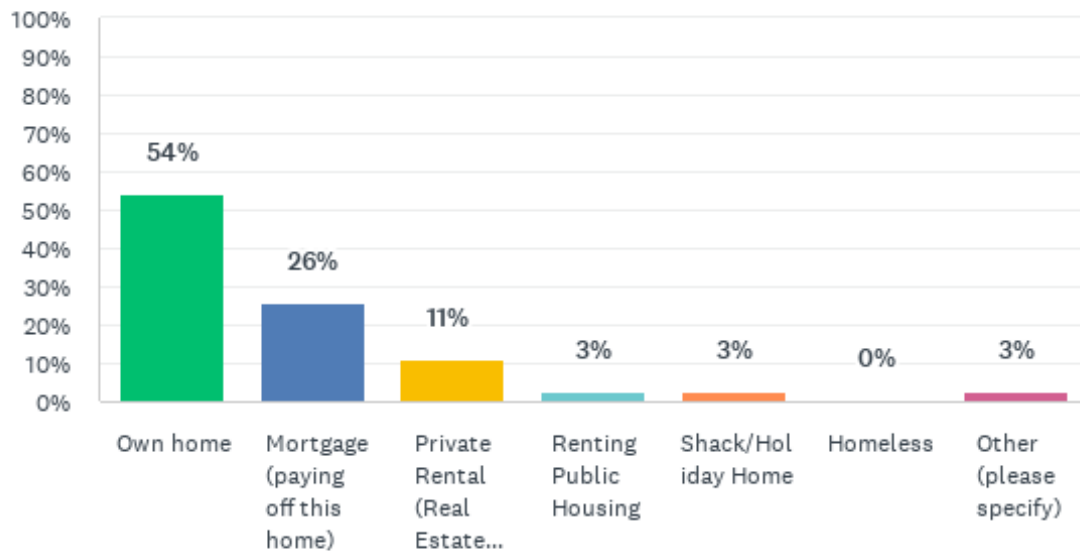
**Answered: 522 Skipped: 0**

Q3: With which gender do you identify?



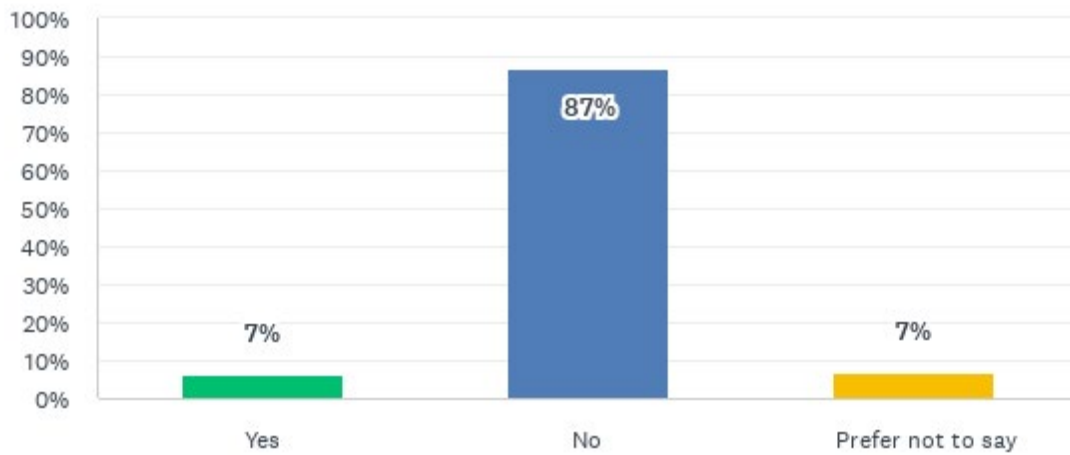
**Answered: 521 Skipped: 1**

Q4: Which of the following best describes the current housing situation?



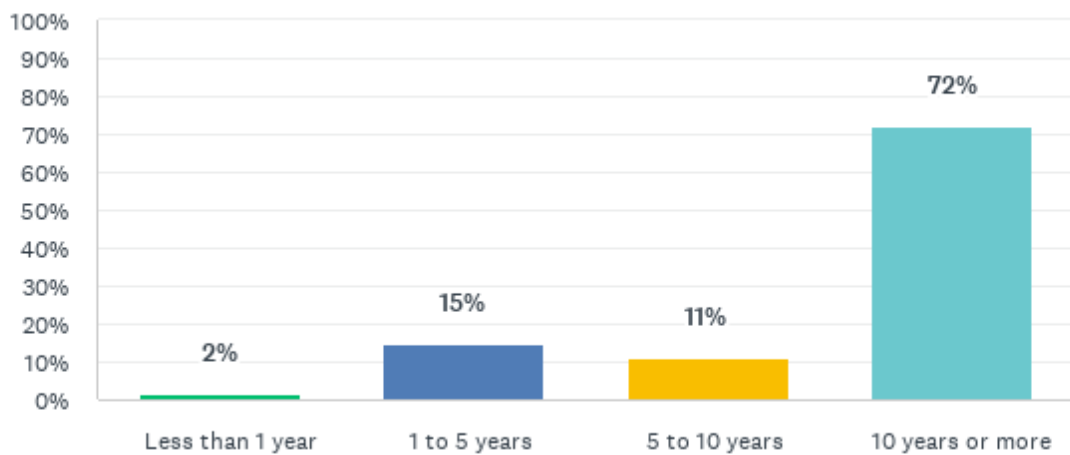
**Answered: 522 Skipped: 0**

Q5: Are you of Aboriginal or Torres Strait Islander?



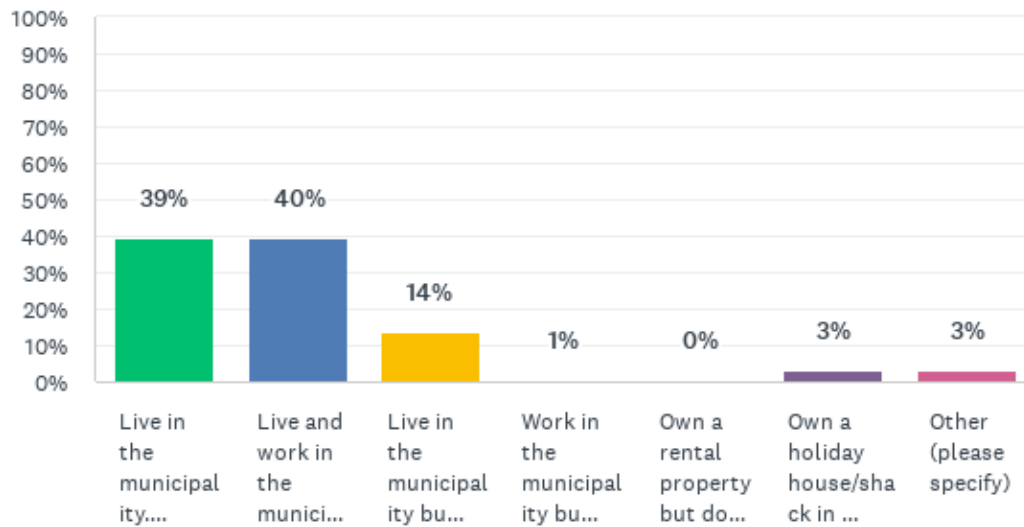
**Answered: 517 Skipped: 5**

Q6: How long have you lived in the George Town municipality?



**Answered: 522 Skipped: 0**

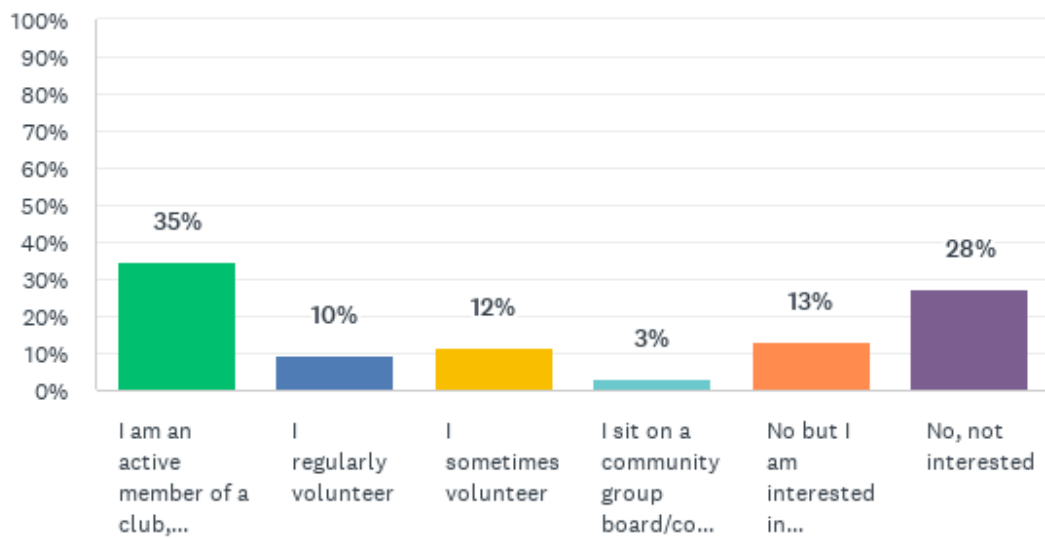
Q7: Please indicate which of the following best describes your living/working arrangements



**Answered: 516 Skipped: 6**

1. Live and work in the municipality
2. Live in the municipality. Don't work/retired
3. Live in the municipality but work outside the municipality
4. Own a holiday house/shack in the municipality but do not live in the municipality
5. Other (please specify)
6. Work in the municipality but live outside the municipality
7. Own a rental property but do not live in the municipality

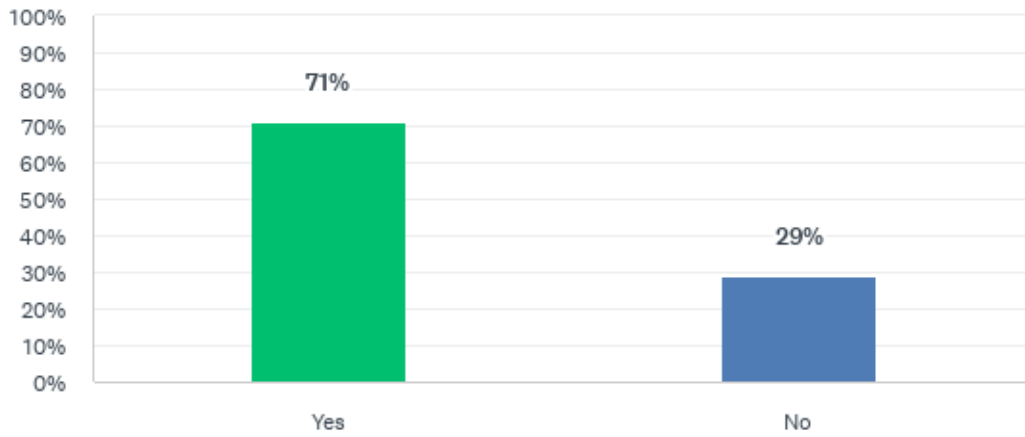
Q8: Are you actively involved in your local community in any of the following ways?



**Answered: 505 Skipped: 17**

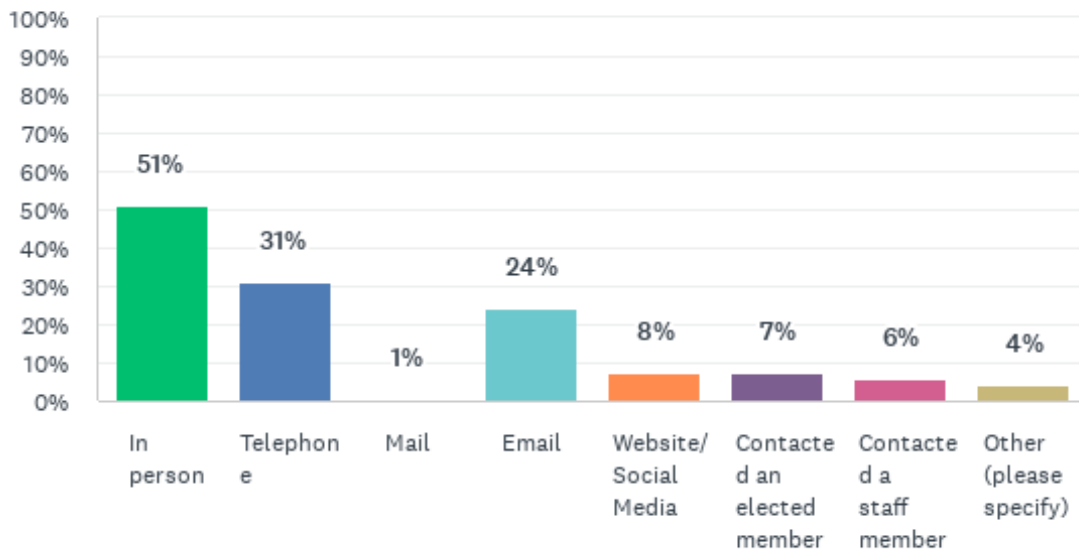
## Section 2: Customer Service

Q9: Have you contacted George Town Council in the last 12 months?



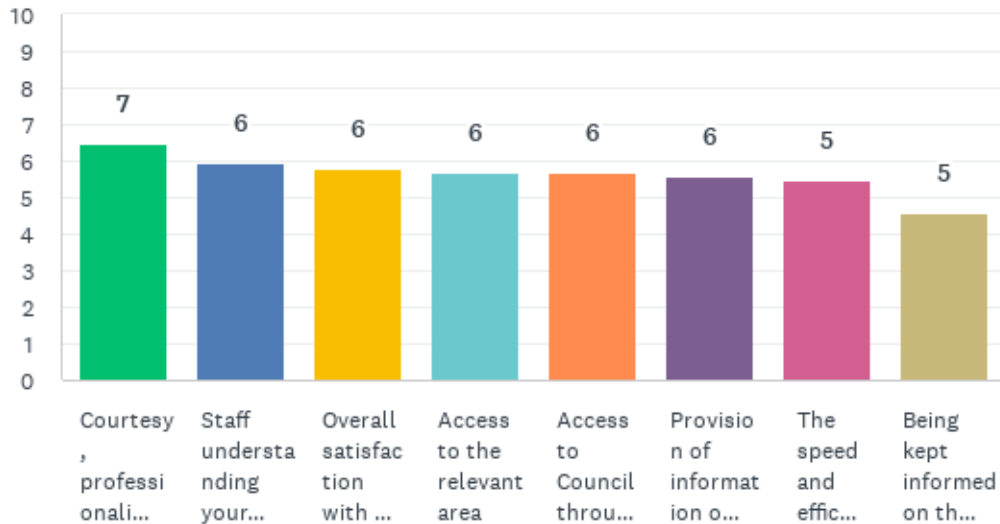
**Answered: 411 (79%) Skipped: 111 (21%)**

Q10: When you last contacted George Town Council, was it?



**Answered: 384 Skipped: 138**

Q11: On a scale of 1 (lowest) to 10 (highest), please rate your satisfaction with the following aspect of service when you last contacted Council.



**Answered: 396 Skipped: 126**

1. Courtesy, professionalism and attitude of staff
2. Staff understanding your query/needs
3. Overall satisfaction with the customer service experience
4. Access to the relevant area
5. Access to Council through digital or online channels
6. Provision of information on the Council and its services
7. The speed and efficiency of service
8. Being kept informed on the progress of your enquiry

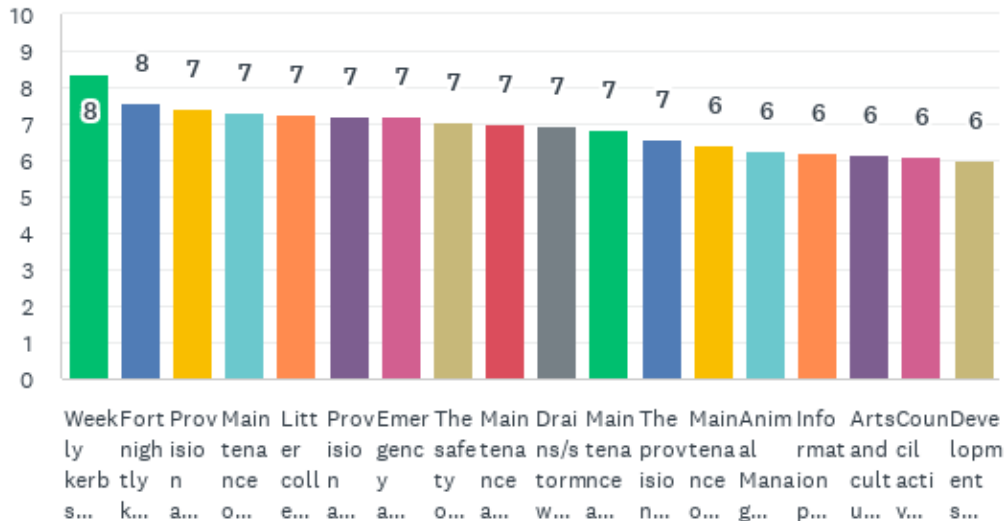
Respondents rated their satisfaction with various aspects of their recent contact with George Town Council on a scale from 1 to 10.

The highest-rated area was Courtesy, professionalism, and attitude of staff, with an average score of 6.5, indicating relatively positive experiences. Other areas received moderate scores, such as Access to the relevant area and Staff understanding your query/needs, both scoring 6.

However, being kept informed on the progress of your enquiry received the lowest rating at 4.5, suggesting this is a key area for improvement.

**Overall satisfaction with the customer service experience stood at 6, reflecting a generally acceptable but not outstanding level of service.**

Q12: On a scale of 1 (lowest) to 10 (highest), please rate **your importance of each of the following services and facilities provided by George Town Council.**



**Answered: 409 Skipped: 113**

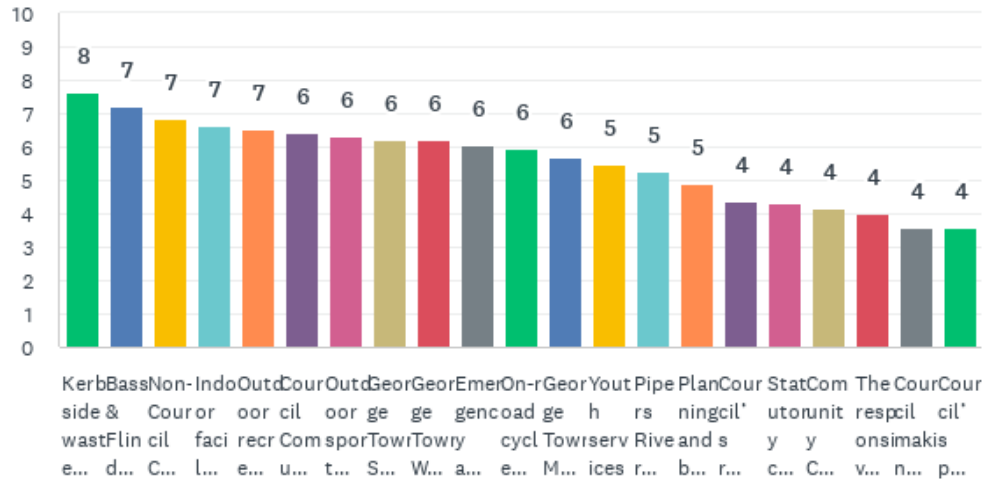
1. Weekly kerbside garbage collection
2. Fortnightly kerbside recycling collection
3. Provision and accessibility of public toilets
4. Maintenance of parks, gardens and playgrounds
5. Litter collection in public areas
6. Provision and accessibility of services and facilities
7. Emergency and disaster management and recovery support
8. The safety of local roads
9. Maintenance and cleaning of public areas (including public facilities, streets, footpaths, parks etc)
10. Drains/stormwater maintenance and repairs
11. Maintenance and repairs of local roads
12. The provision of health and wellbeing services
13. Maintenance of street trees
14. Animal Management (dogs and cats)
15. Information provided by Council (including publication, website, social media etc.)
16. Arts and cultural events, programs and activities
17. Council activities promoting local economic development/tourism
18. Development services (including planning, building and plumbing permit applications)

Respondents rated the **importance of various Council services and facilities**. The data reveals which services the community values most:

- The most important service was **weekly kerbside garbage collection**, with a strong average score of 8.37, highlighting waste management as a top priority.
- This was followed by **fortnightly kerbside recycling, public toilet access, and maintenance of parks and playgrounds**.
- **Litter collection, emergency and disaster management, and provision of general services and facilities** were also highly rated.
- Road-related services such as **road safety** and **road maintenance** received solid scores, showing their continued relevance to residents.
- **Lower-priority** services (though still moderately valued) included **development services, arts and cultural events, and economic development/tourism activities**.
- The lowest-rated in importance was **development services**, indicating it may not be as immediate a concern for most residents compared to daily or essential services. Also this is a service that not every resident uses on a regular basis or at all.

Essential services that impact daily life and public hygiene, such as waste collection and public amenities, are seen as most important. Infrastructure and environmental maintenance are also valued, while planning, economic development, and cultural activities are considered less critical but still relevant.

Q13: On a scale of 1 (lowest) to 10 (highest), **please rate your satisfaction with the following services provided** to the community.



**Answered: 410 Skipped: 112**

1. Kerbside waste and recycling collection
2. Bass & Flinders Maritime Museum and The Watch House
3. Non-Council Community Events
4. Indoor facilities (halls)
5. Outdoor recreation facilities (parks, walking and bike tracks and trails)
6. Council Community Events
7. Outdoor sporting facilities (sports fields, change rooms, car parking)
8. George Town Swimming Pool
9. George Town Waste Transfer Station
10. Emergency and disaster management and recovery
11. On-road cycle paths and shared pathways
12. George Town Mountain Bike Trails
13. Youth services
14. Pipers River Waste Transfer Station
15. Planning and building permit process
16. Council's representation and advocacy on behalf of the community to other levels of government
17. Statutory consultation and involvement on the development and application process
18. Community Consultation and Engagement
19. The responsiveness of Council to local community needs
20. Council making decisions in the interest of the community
21. Council's performance in maintaining the trust and confidence of the local community

Respondents were asked to rate their satisfaction with a range of services provided to the community. The results show a clear divide between satisfaction with facilities and essential services versus governance and community engagement.

### **Top rated satisfaction**

- Kerbside waste and recycling collection (highest-rated overall)
- Bass & Flinders Maritime Museum and The Watch House
- Non-Council community events
- Indoor facilities (halls)
- Outdoor recreation facilities (parks, trails, etc.)

These scores indicate generally high satisfaction with physical infrastructure, waste services, and community events.

### **Lowest-Rated Satisfaction Areas (Below 5)**

- Planning and building permit process
- Statutory consultation and development process
- Community consultation and engagement
- Representation and advocacy
- Responsiveness to community needs
- Decision-making in the community's interest
- Maintaining trust and confidence (lowest-rated overall)

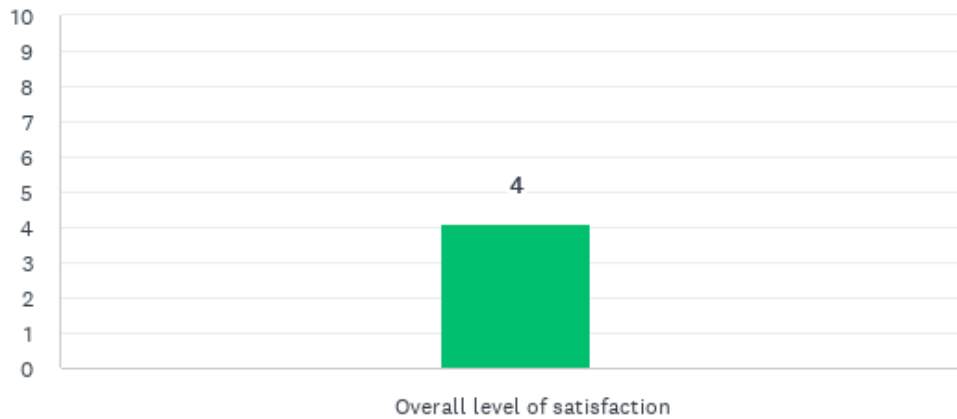
### **Overall**

- Operational services like waste collection and community facilities are performing well and meeting expectations.
- Community trust, engagement, and decision-making processes are the most significant areas of concern.
- These results suggest the need for the council to improve communication and consultation to rebuild public confidence.

This reflected in question 12 as the community see kerbside collection as the highest rated service by importance and the community rating kerbside collection as the highest satisfaction rate.

The community have rated Council making decisions in the interest of the community and Council's performance in maintaining the trust and confidence of the local community. This is a consistent tone across the survey.

Q14: On a scale of 1 (lowest) to 10 (highest), please rate your overall level of satisfaction with the George Town Council



	1 - LOWEST	2	3	4	5	6	7	8	9	10 - HIGHEST	TOTAL	WEIGHTED AVERAGE
Overall level of satisfaction	27% 110	11% 47	13% 55	8% 31	10% 42	7% 27	6% 24	10% 40	5% 19	4% 16	411	4.10

**Answered: 411 Skipped: 111**

Comments relating to questions 14, broken down into 4 categories:

- 1. Planning, Development and Infrastructure**
- 2. Outdoors (footpaths, roads, trees, appearance, public amenities)**
- 3. Communications and Engagement**
- 4. General**

**Planning, Development and Infrastructure:** Frustration is rooted in the swimming pool development, but it also reveals wider dissatisfaction with planning transparency, infrastructure safety, and slow bureaucratic processes. Residents want faster action, genuine consultation, and infrastructure that matches the town’s needs and growth.

Comments relate to the following:

- The George Town Swimming Pool/RSL
- Poor consultation and lack of transparency
- Delays and inefficiencies in development processes

**Outdoors:** The most significant issues revolve around roads, footpaths, town cleanliness, mismanagement of public amenities, and especially deep dissatisfaction with the pool closure and lack of community input. There’s an underlying frustration about poor priorities and wasted spending.

A small number of comments mention satisfaction with improvements to public areas or/and roads.

- Poor road maintenance and roadworks funds.
- Footpaths and pedestrian safety.
- Town cleanliness and appearance.
- Swimming Pool closure and lack of community consultation.
- Mismanagement of green spaces and plantings.

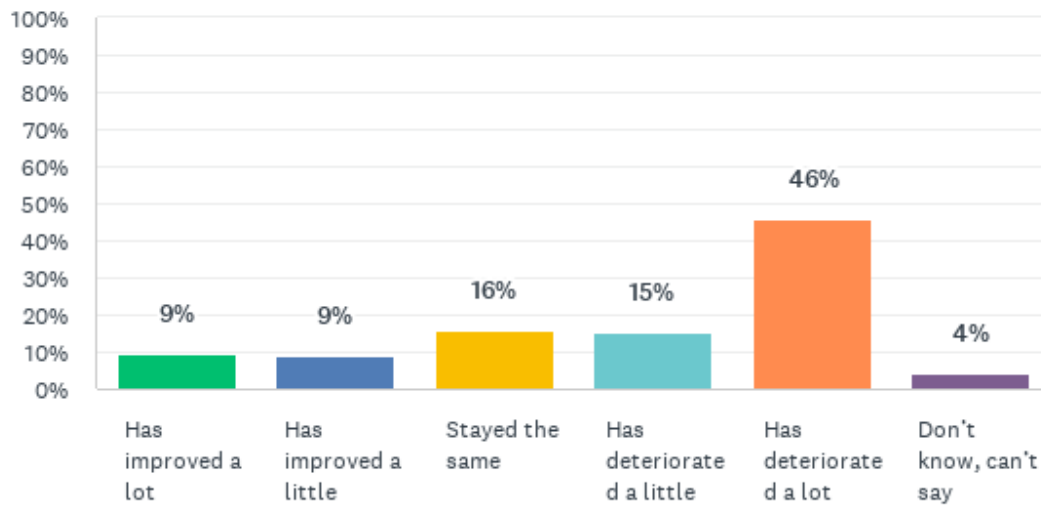
**Communication and Engagement:** The overwhelming concern is that the community feels left out of important decisions due to a lack of proactive, inclusive, and transparent communication from Council. There's a clear call for improved consultation processes, better responsiveness, and more accessible communication tools.

- Overwhelming dissatisfaction with communication and community engagement.
- Majority of respondents feel excluded from decision-making, especially on major projects.
- Some acknowledge progress and helpful staff, but feel that poor communication undermines trust.
- A few constructive suggestions offered (e.g., email updates, more accessible engagement options).

### **Some Positives**

- Healthy George Town.
- Kerbside Waste Collection.
- Cat Desexing Program.

Q15: Has your opinion of George Town Council changed over the past four years?



**Answered: 411 Skipped: 111**

Q16: Can you please list what you consider to be the top three issues that Council can influence in the municipality at the moment?

### **ISSUE 1**

1. Swimming Pool Redevelopment
  - Overwhelmingly the dominant issue.
  - Major concerns:
    - i. Losing the outdoor pool vs. new indoor-only facility.
    - ii. Desire to keep outdoor pool.
    - iii. Frustration that community views are ignored.
    - iv. Need for facilities suitable for children and families (e.g. toddler pool).
2. Council Transparency and Community Consultation
  - Lack of genuine consultation.
  - Perception of decisions made without listening to residents.
  - Desire for honest communication and disclosure of information.
  - Frustration about being ignored or talked down to.
  - Calls for better communication and engagement.
3. Roads and Infrastructure Maintenance
  - Road conditions and potholes.
  - Footpath upgrades and maintenance.
  - Kerb and guttering completion. Drainage Issues.

- Rural roadside maintenance.

## **ISSUE 2**

1. Infrastructure and Essential Services Maintenance
  - Roads, footpaths, drainage, vegetation, street cleaning, illegal rubbish dumping, tip fees, town cleanliness.
2. Governance, Transparency, Trust and Advocacy
  - Calls for more transparency, open communication, community consultation, rates v service value, spending.
3. Community Facilities, Recreation and Economic Development
  - Swimming Pool, Old RSL building, park/playground fencing, business attraction, tourism signage/promotion.

## **ISSUE 3**

1. Lack of Communication and Transparency
  - Frustration around poor communication and lack of transparency from Council.
  - Decisions made without community input (e.g. pool redevelopment, RSL building).
  - Many residents feel unheard or excluded from meaningful participation.
2. Roads, Safety and Infrastructure Maintenance
  - Roads are deteriorating, poorly maintained, or dangerous
  - Requests for clearer road markings, more signage, better footpaths, and safer street lighting
  - Infrastructure like footpaths and drainage is under-serviced.
3. Pool Re-Development and Money
  - Pool Re-development
  - Concerns over wasting money (e.g. RSL building), and not supporting existing private businesses.
  - Ratepayers want clear, cost-effective, evidence-based decisions

## **Other Issues Raised**

- **Animal Management**
  - Stray dogs and roaming cats.
  - Tighter dog regulations, desexing, fines, and enforcement.
  - Wildlife Protection on rural areas (reduce roadkill, signage, night speeds, speed humps).
- **Crime Prevention**
  - Vandalism, hooning, and antisocial behaviour.
  - Calls for more police presence and even a 24-hour police station.
  - Youth Services
  - Graffiti
- **Community Safety**

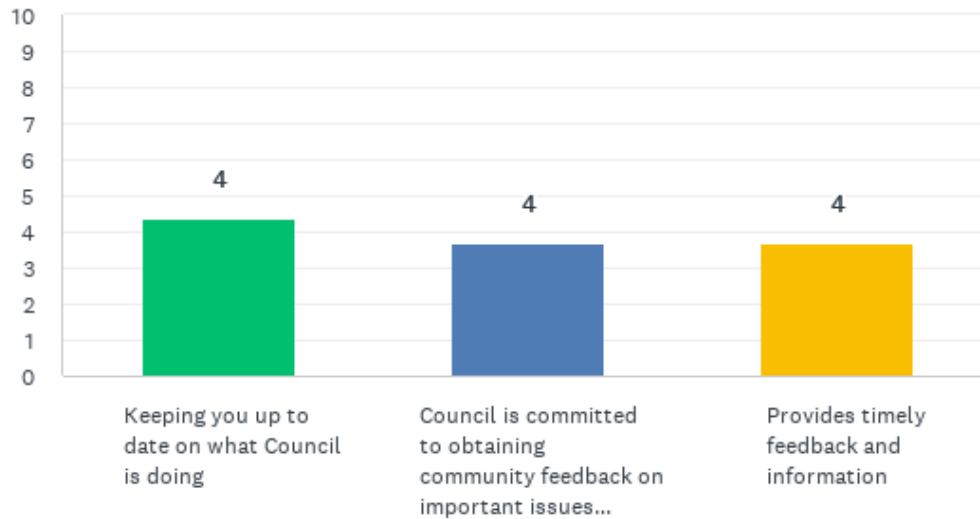
- Park safety and fencing.
- **Tourism and Town Pride**
  - Concern about loss of businesses, empty shops.
  - Need for better tourism advertising and events.
  - Maintenance of tourist infrastructure.
  - Improve beautification.
- **Environmental Issues**
  - Climate change action and sustainability.
  - Weed control, fire abatement, environmental corridors.
- **Youth and Community Services**
  - More activities for young people.
  - Mental health support, especially for teens and men.
  - Youth employment.
- **Rates and Financial Concerns**
  - Desire for fairer rates reflecting local socio-economic realities.
  - Concern about Council spending priorities.
- **Development & Planning**
  - Housing development with essential infrastructure and greenspace.
  - Concerns about MTB not benefiting town businesses.
  - Worry about losing town character to industrial or housing development.
- **Public Assets & Amenities**
  - Future of the old RSL building.
  - More public bins, seating, shaded areas.
  - Street appeal and town tidiness.
  - Green Waste/FOGO
  - Need of a Tip Shop
  - Tip Fees

**Positive Areas of note:**

- George Town cemetery work
- Youth engagement programs praised (*“Love youth engagement – keep it up”*).
- Healthy George Town classes are valued (*“Please keep... they are great!”*).
- Improving streetscapes and tree planting welcomed.
- Weekly garbage collection valued (residents want to retain service level).
- Showcases that community members are highly engaged and willing to contribute ideas.

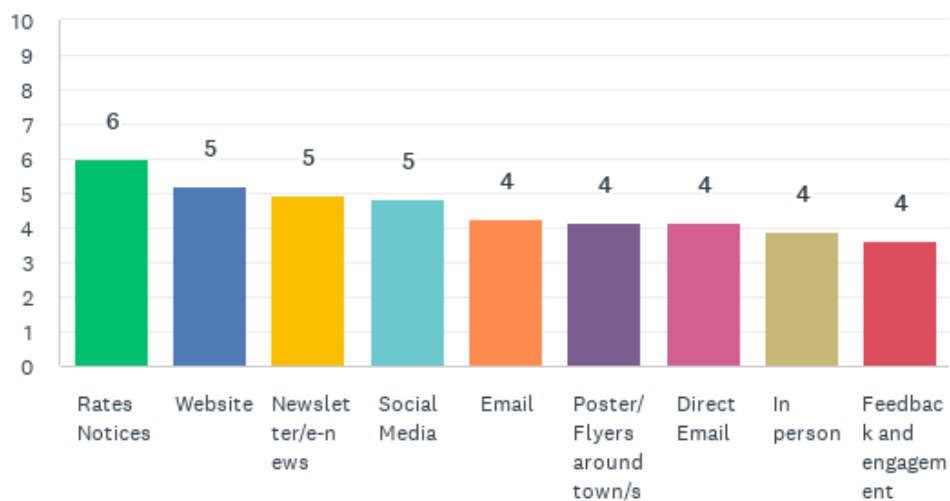
### Section 3: Communication and Engagement

Q17: On a scale of 1 (lowest) to 10 (highest), please rate your satisfaction on how Council communicates to the community.



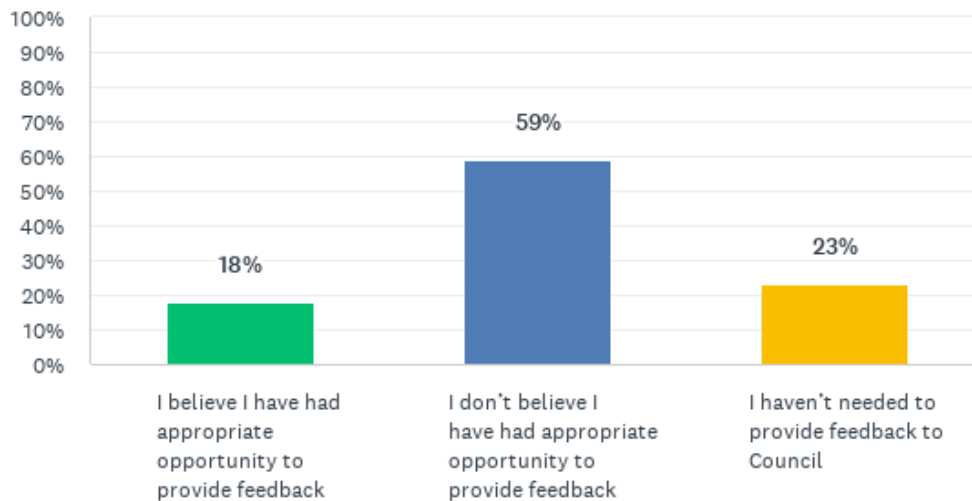
**Answered: 373 Skipped: 149**

Q18: On a scale of 1 (lowest) to 10 (highest), please rate your satisfaction with the different types of communication from Council.



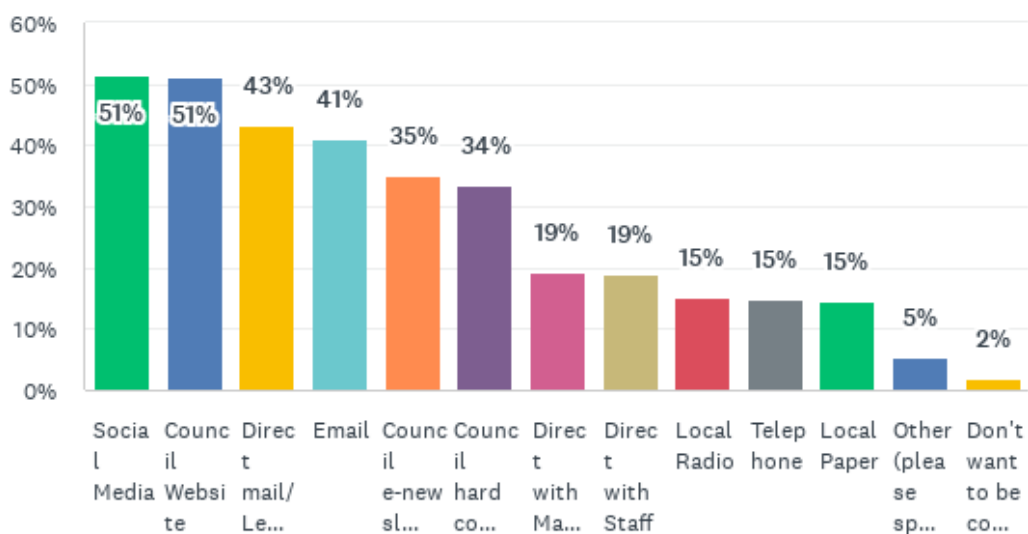
**Answered: 370 Skipped: 152**

Q19: Council is committed to feedback on many important issues (such as budgets, policies, projects, and development applications). To what extent do you believe you have an appropriate opportunity to provide feedback on these issues?



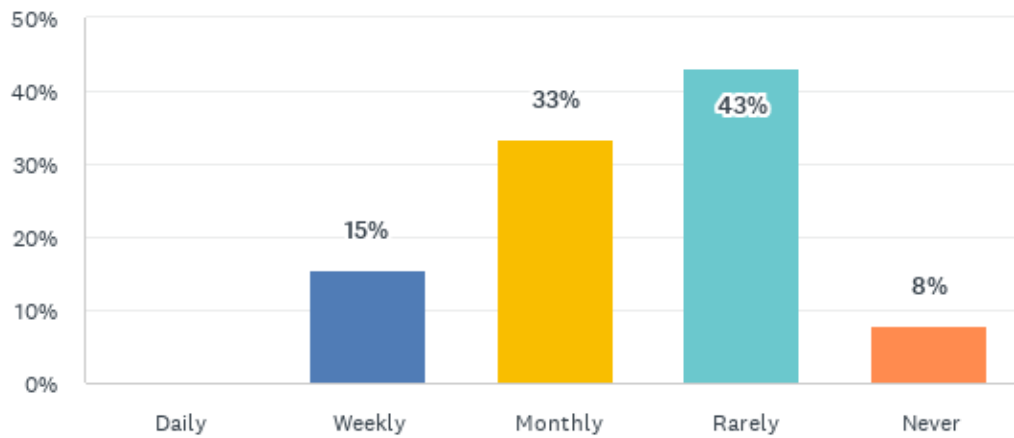
**Answered: 366 Skipped: 156**

Q20: From the following list, please identify all the methods by which you would prefer to receive information from or interact with Council. (interesting disconnect between Q20 and Q21).



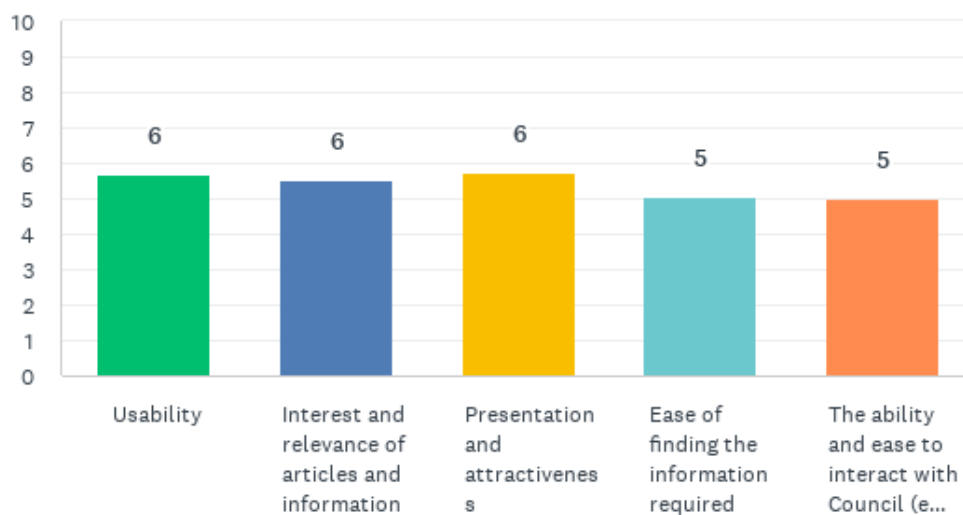
**Answered: 375 Skipped: 147**

Q21: How often do you visit Council's website?



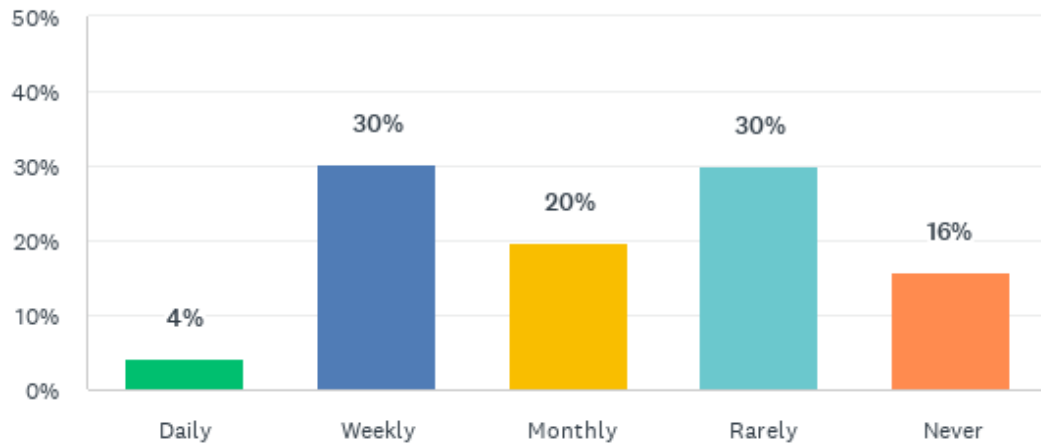
**Answered: 375 Skipped: 147**

Q22: On a scale of 1 (lowest) to 10 (highest), can you please rate the following aspect of Council's website?



**Answered: 363 Skipped: 159**

Q23: How often do you visit Council's social media pages?



**Answered: 366 Skipped: 156**

## Section 4: Liveability/Access/Safety

Q24: Thinking about the future of the George Town municipality, what are your main worries or concerns?

### 1. Population Growth not matching infrastructure and services.

- There is strong, consistent concern that infrastructure and services are not keeping pace with housing and population growth, particularly in health, retail, roads, recreation, and youth services.
- Residents highlight inadequate access to GPs, lack of supermarket competition, and very limited shopping or entertainment options, especially on weekends or school holidays.
- New subdivisions are going ahead without enough investment in public transport, traffic safety, car parking, footpaths, or emergency planning.
- Concerns about increased demand on services like schools, police, mental health, and social support systems are growing.

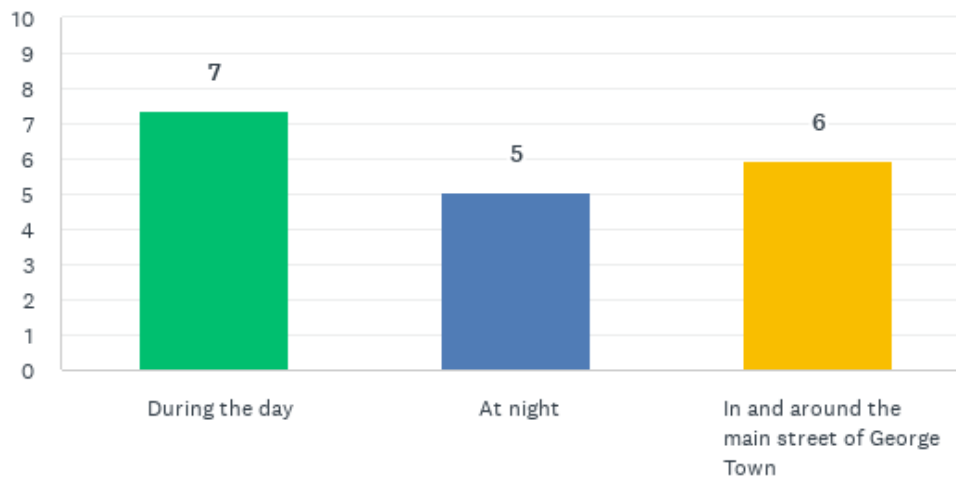
### 2. Community Safety and Crime

- Community safety is a major and growing concern, with residents reporting vandalism, graffiti, hooning, drug use, theft, roaming dogs, and antisocial behaviour, particularly involving youths.
- There is a perception of little or no police presence, especially in the evenings or weekends.
- Concerns about mental health, family violence, and a lack of support services for low-income and disadvantaged families are also common.

### Other themes of concern

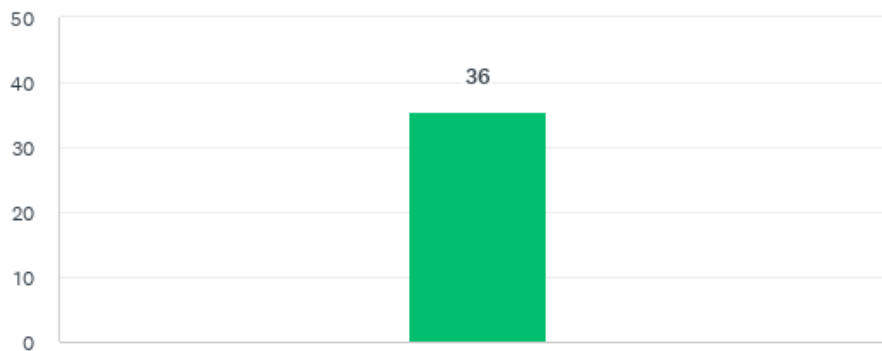
- Small Business Decline: Concerns about the decline of retail and independent shops.
- Environmental Neglect: People are worried about rubbish, wildlife safety, lack of sustainability, and feral pests (especially cats and rabbits).
- Lack of Services Outside George Town: Residents from the other townships feel neglected compared to George Town.
- Running through this section were also comments regarding transparency, community consultation and the George Town Swimming Pool redevelopment.

Q25: On a scale of 1 (lowest) to 10 (highest), how safe do you feel in public areas in your local neighbourhood?



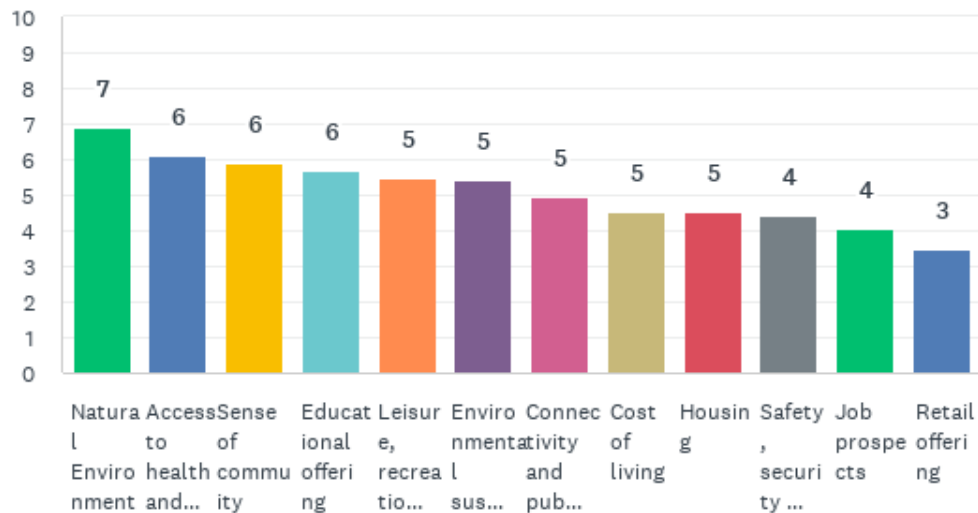
**Answered: 354 Skipped: 168**

Q26: On a scale of 0 (lowest) to 100 (highest), how much, if at all, do you think that climate change is currently harming you and/or your family's health?



**Answered: 314 Skipped: 208**

Q27: On a scale of 1 (lowest) to 10 (highest), please rate the current liveability aspects of the George Town municipality

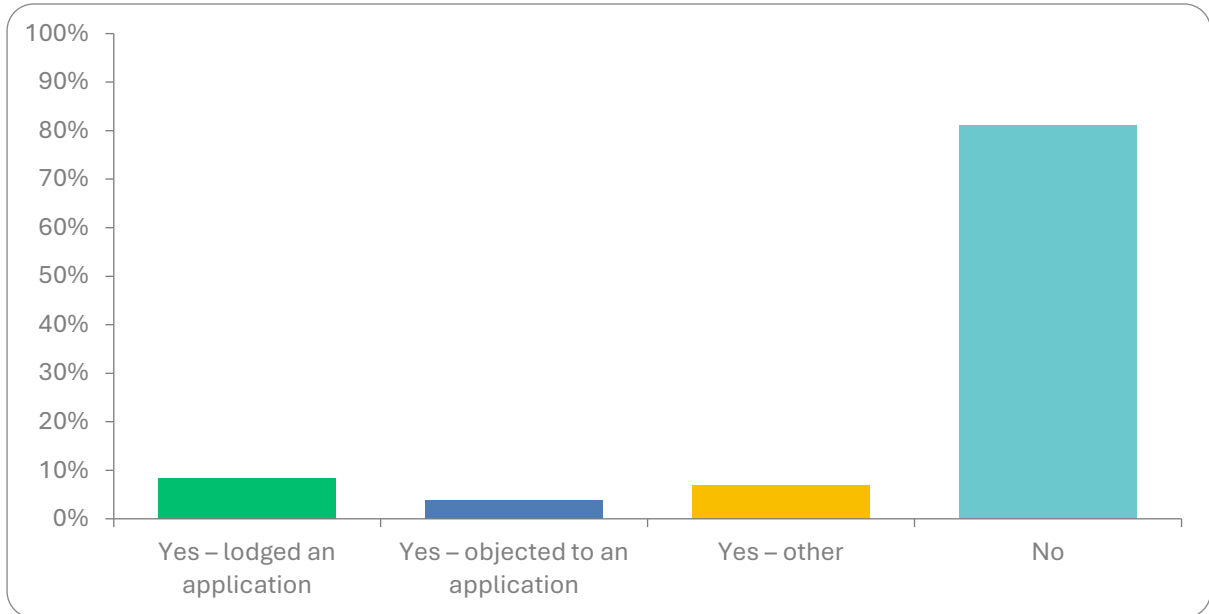


**Answered: 354 Skipped: 168**

1. Natural Environment
2. Access to health and wellbeing services
3. Sense of community
4. Educational offering
5. Leisure, recreation and entertainment
6. Environmental sustainability
7. Connectivity and public transport
8. Cost of living
9. Housing
10. Safety, security and policing
11. Job prospects
12. Retail offering

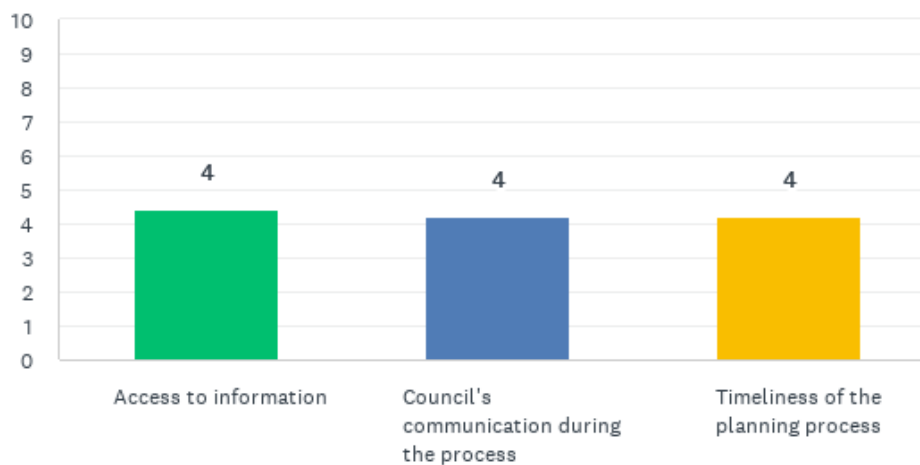
## Section 5: Planning and Development

Q28: Have you or members of your household been personally involved in a planning application or development in the last 12 months?



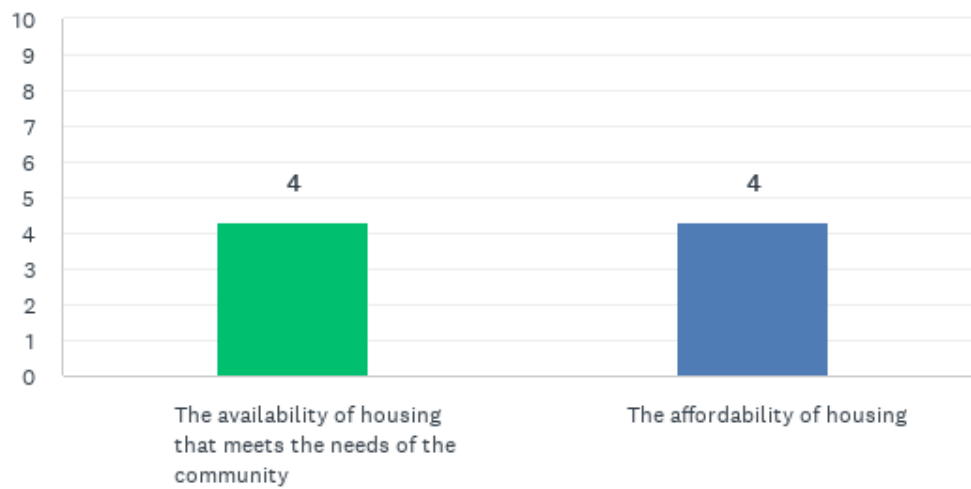
**Answered: 349 Skipped: 173**

Q29: On a scale of 1 (lowest) to 10 (highest), how satisfied were you with the following aspects of the planning approval process?



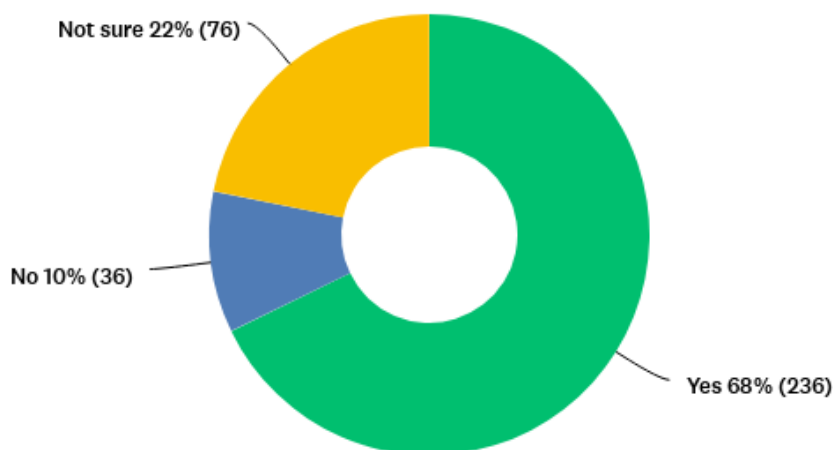
**Answered: 166 Skipped: 356**

Q30: On a scale of 1 (lowest) to 10 highest, how satisfied are you with the following aspects about housing in the municipality?



**Answered: 333 Skipped: 189**

Q31: Would you support the ongoing attraction and development of new industries, such as the Bell Bay Green Energy Hub supported by wind and solar farms located within the municipality?



**Answered: 348 Skipped: 174**

## Section 6: Improvements

### Q32: What improvements would you like to see in parks/reserves?

The community is generally happy with municipal parks and reserves but would like to see improvements around safety, equity, and maintenance. Families want fenced and inclusive playgrounds, residents want more seating, shade, and amenities, and there is a strong call to invest more in outer townships. Rubbish management, native plantings, and better consultation were repeatedly highlighted as ways to improve pride, safety, and enjoyment of parks and reserves.

- Child and Family Safety – Fencing and Inclusive Facilities
  - Fencing around playgrounds
  - Better lighting and security cameras
  - Inclusive play equipment
- More Seating, Shade and Shelter (bbq's, family-friendly amenities)
- More Trees, Gardens and Natural Environment
  - Natives
  - More Maintenance
  - Colourful
  - Preserve dunes, wetlands, and coastal reserves
- Maintenance, Cleanliness and Rubbish Control
- Community Access, Activities and Signage
  - More playgrounds and activities in outer townships (not just George Town centre).
  - Walking trails, pathways, and safe beach access.
  - Educational and interpretive signage (wildlife, history, cultural heritage).
  - More sporting and recreation facilities

### Q33: What additional facilities/developments/amenities do you think are needed in the George Town municipality?

The community strongly values family-friendly recreation, cleanliness, and vibrant town centres. The aquatic facilities debate dominates feedback, with overwhelming calls to retain the outdoor pool while adding an indoor option. Alongside this, residents want more diverse retail and dining, better public toilets and waste management, and greater investment in rural and coastal townships. Youth engagement, medical access, and safer pathways were also repeated priorities.

#### 1. Swimming and Aquatic Facilities

- Retain the outdoor pool (family/social hub, affordable, suitable for all ages).
- Desire for an indoor aquatic and wellness centre, but many insist it should be in addition to, not instead of, the outdoor pool.

#### 2. Retail, Food and Tourism Services

- More variety of shops: clothing, books, toys, giftware, everyday goods.

- Demand for a another/better supermarket.
- More cafes, restaurants and food vans, especially open weekends and afternoons.
- Calls for a cleaner, more vibrant main street: incentives for filling empty shops, upgraded shopfronts.
- Tourist-friendly services: signage upgrades, caravan/RV parking, more eateries near the foreshore.

### 3. Public Toilets, Waste and Cleanliness

- More public toilets, especially at beaches, boat ramps, foreshore, and rural areas.
- Cleaner, better-maintained toilets (hand dryers, paper towels, showers at beaches).
- Green waste collection, kerbside hard rubbish collection, and tip vouchers/free days.

### 4. Youth, Families and Recreation Facilities

- More activities and facilities for kids and teens.
- Sporting infrastructure upgrades.
- Requests for inclusive facilities.

### 5. Roads, Footpaths and Accessibility

- More footpaths and shared walking/cycling trails, especially in rural and coastal areas.
- Safer beach access and improved boat ramps.
- More seating, shaded shelters, and picnic areas along the foreshore and Kanamaluka trail.
- Better street lighting in some areas.
- Improved parking for caravans, RVs and at beaches.

### Other Notable Suggestions

- Medical services.
- Community hubs: multipurpose arts/performance space, wellness centres, senior activity areas.
- Tourism development.
- More police presence, CCTV in high-use areas.

## Q34: What tourism assets would you like to see developed or improved in the municipality?

### 1. Water-Based Tourism

- Greater use of waterways (Tamar, York Cove, Low Head).
  - Activities: river cruises, sailing, houseboats, kayaking, paddle boarding, scuba diving, windsurfing, fishing access.
- Marina and boat access upgrades at Low Head and George Town.

### 2. Historic and Cultural Tourism

- More support/funding for Bass & Flinders Maritime Museum.
- Low Head Pilot Station and Lighthouse – strong calls for better maintenance and world-class development.

- Restoration of York Cove as a tourism precinct.
- Improved historical interpretive signage.
- Walking history tours and maritime heritage.

### 3. Accommodation and Camping

- More tourist accommodation (family-friendly motels, caravan parks, short stays).
- Free or low-cost camping areas with toilets and showers.
- Calls to re-open Beechford camping.
- Larger caravan/RV parking near the main street.

### 4. Town Presentation and Visitor Appeal

- Shops and cafes to open on weekends and later hours.
- Revitalisation of Main Street – colourful flowers, street art, clean shopfronts, filling empty shops.
- Outdoor dining and seating.
- Better signage for attractions and directions.

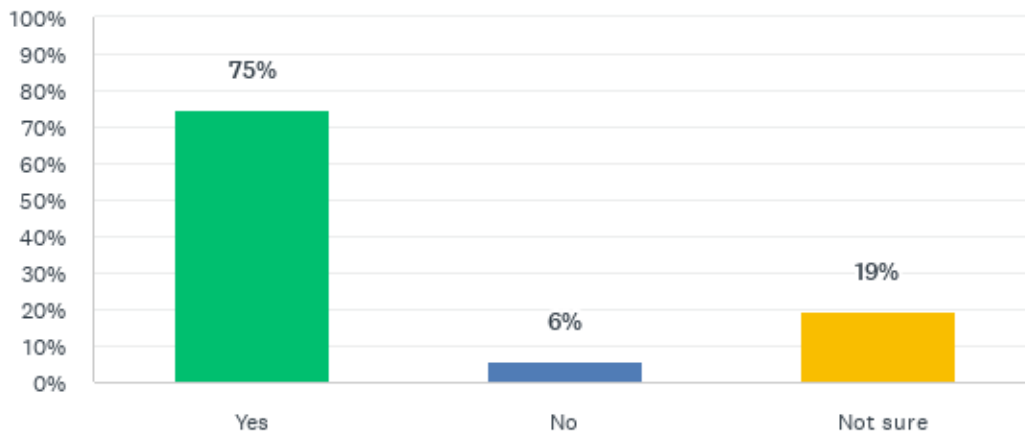
### 5. Events and Activities

- Regular festivals/carnivals (maritime/seafood themed, art, family events).
- More youth and family activities.
- Bike hire and cycling-friendly facilities linked to MTB trails.
- Community-driven events to keep tourists engaged longer.

### 6. Nature and Environment

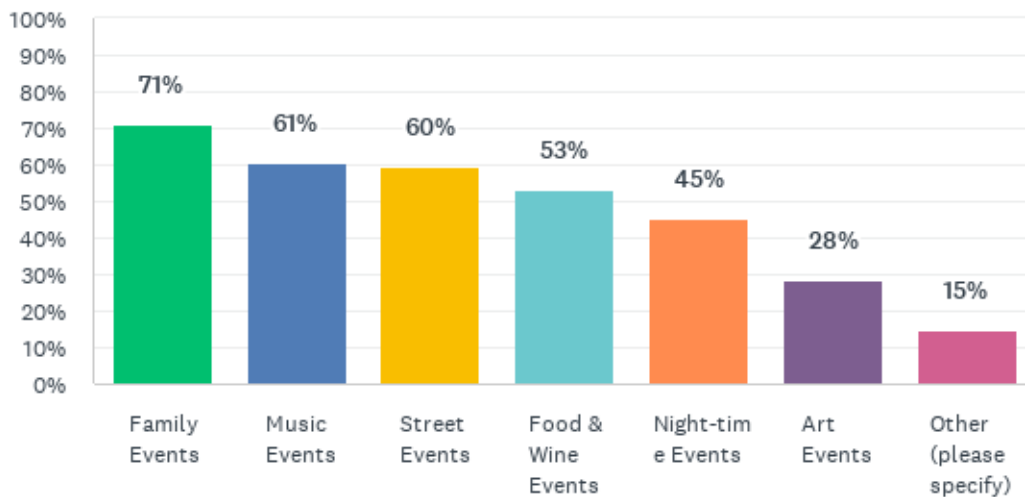
- Walking trails and pathways upgraded.
- Better seating and picnic spots along rivers and beaches.
- Improved vegetation management at lookouts and beach access points.
- Focus on wildlife interpretation signage (realistic, educational).

Q35: Would developing more tourism experiences in the municipality have a positive impact on the municipality?



**Answered: 330 Skipped: 192**

Q36: What events/activities would you like to see implemented or made available by Council?



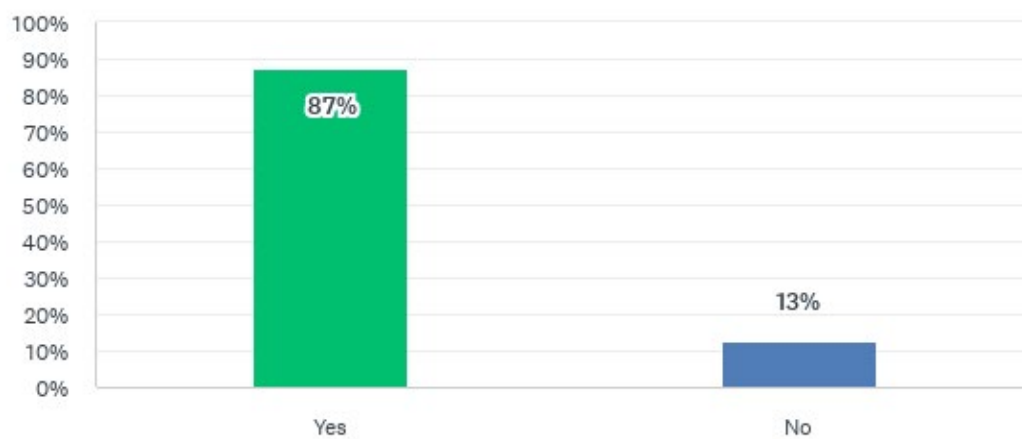
**Answered: 322 Skipped: 200**

Other types of events:

- Events in other townships
- Car Boot Sales

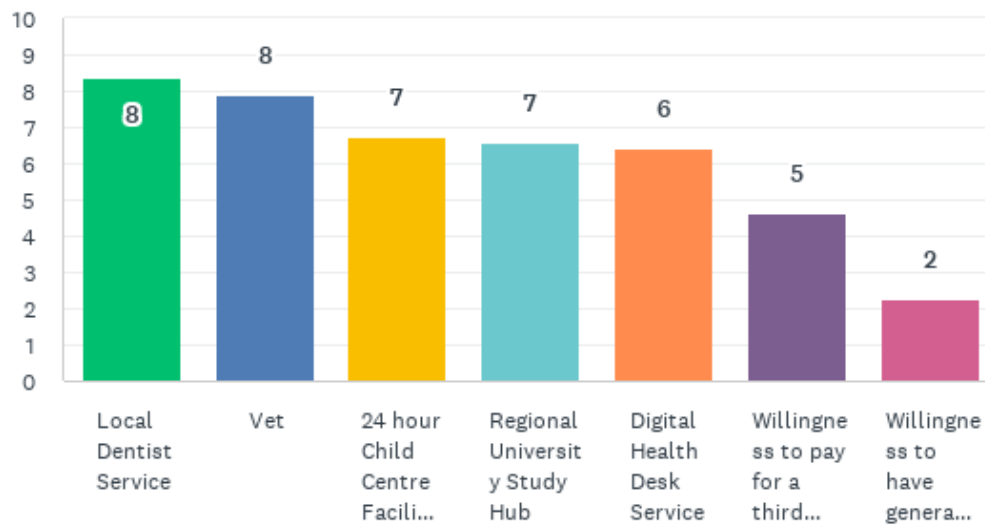
- History Events/Walks
- Photography Events
- Craft Fairs
- Victorian England for a day
- Water Events
- Workshop/lessons
- Dog Friendly events
- Sports Hosting
- Resurrect George Town on Show
- Seafood
- Supporting the groups and organisations that already do this

Q37: Would you be happy to pay to attend events?



**Answered: 323 Skipped: 199**

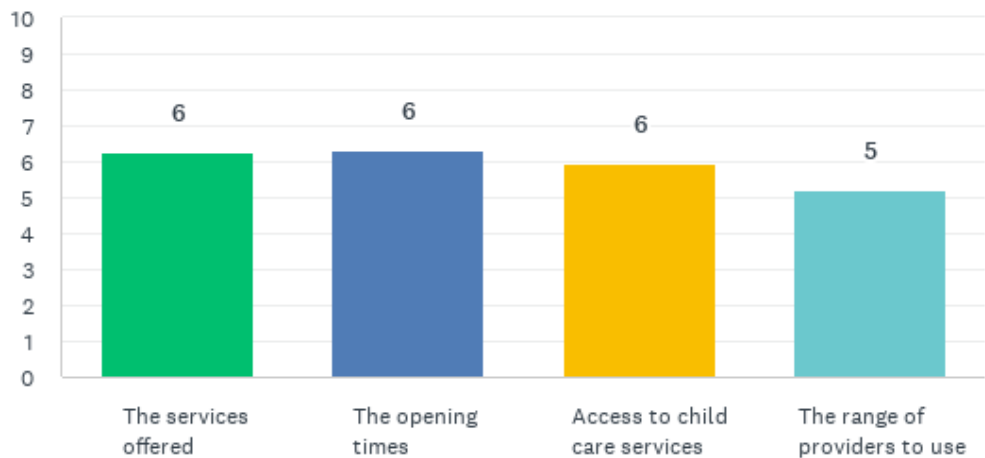
Q38: On a scale of 1 (lowest) to 10 (highest), please rate the importance of these potential future services



**Answered: 342 Skipped: 180**

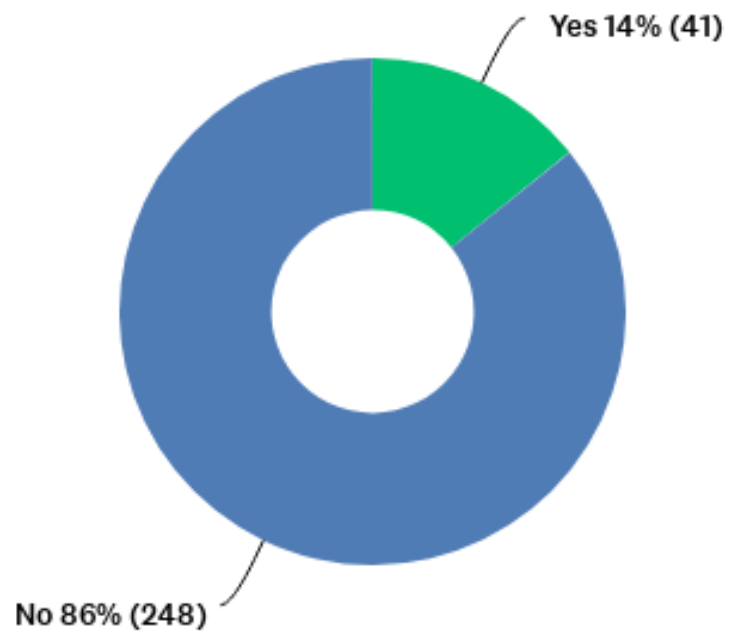
Comments: Prefer maintaining weekly collection over fortnightly collection.

Q39: Do you use Child Care Services in George Town? If so on a scale of 1 (lowest) to 10 (highest) please rate the importance of the following.



**Answered: 286 Skipped: 236**

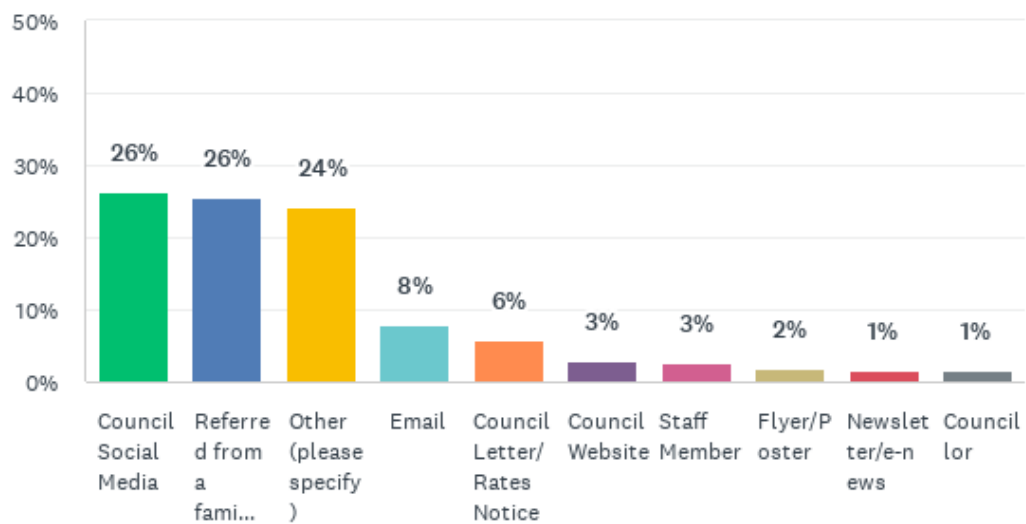
Q40: Would you utilise a 24-hour child care service?



**Answered: 289 Skipped: 233**

## Other

Q41: How did you first hear about the survey?



**Answered: 343 Skipped: 179**

Other included:

- Predominantly other social media sites
- Flyer
- Randomly Found
- Social Media
- Council Office
- Email
- Library
- Dentist